

Leicester Museum & Art Gallery

Access Statement



This access statement does not contain personal opinions as to our suitability for those with disabilities but aims to accurately describe the facilities and services that we offer all our visitors.

An appendix of museum images can be found below.

Introduction

The museum is situated within the historic, pedestrianised, New Walk area of the city. It hosts a wide range of temporary and permanent exhibitions including work from local and international artists.

Leicester Museum and Art Gallery has a regular events programme and has many rooms to hire. The museum is available for private hire and civil wedding ceremonies in the Victorian Art Gallery and the Dinosaur Gallery.

Pre-Arrival

For full details and maps of how to reach us please see the directions section of our website, alternatively you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is **LE1 6TR** to get directions to our Car Park entrance.

The nearest railway station is a 5 minute walk away on London Road. Taxis are available at the station. If you require an accessible taxi you can book this in advance on 0116 251 5105

The museum is located on the outskirts of the city centre, there is a small car park located at the site which can be accessed via Princess Road West. There is on street parking available on West Street and Princess Road West.

For more details including local bus information please visit [Google Maps](#) To plan your journey to Leicester please visit [Leicester travel pages](#).

Car Parking & Arrival

Owing to the COVID19 pandemic and the need to maintain social distancing the visitor car park is not currently in use. Should you have a specific parking need, please contact the staff at the museum before making your journey

Leicester Museum & Art Gallery car park can be accessed from Princes Road West. The car park consists of the following

- Bicycle Parking facilities
- 2 Disabled Car Parking Bays
- 18 Car Parking Spaces

On arrival, if the two disabled bays are occupied, please ring the museums reception (**0116 2254900**) who will be able to advise if alternative parking can be made available. The two disabled bays can be found by entering the car park, going straight to the end and then turning left.

Visitors can be dropped off near the wrought iron gates at the far end of the car park (pictured below)

Main Entrance & Foyer

Leicester Museum & Art Gallery and Art Gallery is accessible from the main entrance (on New Walk) on the ground floor. There is a ramp that allows wheelchair users to enter the site. There are two glass doors on entry that will automatically open.

- The main entrance door opens to 51 inches
- The inner glass door opens to 40 inches

The Foyer area leads you to the first floor using the spiral stairs, the public lift or onwards to the main ground floor of the museum. There are public lockers available to use.

All visitor areas of the museums ground floor are level or have ramped access where there are changes in floor levels.

Wifi

The following areas have WIFI access via The Cloud

- Café
- Lord Mayors Room
- Victorian Art Gallery
- Dinosaur Gallery
- Foyer

Facilities

- Staffed Reception
- Visitor Lift (vertical access / egress from ground floor Foyer to first floor landing)
- Shop
- Café
- Family Friendly facilities
 - Mixed gender toilet facilities
 - Baby changing
 - Accessible toilet facility
 - Changing Places facility
- Stage (within the Victorian Art Gallery) access by four steps.
- Hearing loop (within Victorian Art Gallery)
- 1no. Wheelchair (for visitors use)
- 3 Private Meeting Rooms on the ground floor
 - Council Room
 - Lord Mayors Room
 - Collections Study Room

Attractions & Displays - Ground Floor

- Dinosaur Gallery
- Corridor leading to Victorian Art Gallery
- The Den (4a Children's Area)
- Wild Space Gallery
- Victorian Art Gallery, this has a stage which is accessed by four steps.
- Temporary Exhibitions Gallery
- Arts & Crafts Gallery
- Picasso Ceramics Gallery

The ground floor is mainly wooden floorboards, however there is carpeting in the Wild Space Gallery. The corridor leading to the Victorian Art Gallery comprises of wooden flooring with contrasting colour differentiating changes in floor levels. The Den gallery comprises of a vinyl floor covering and includes a wooden ramp leading to the Treehouse feature.

Attractions & Displays - First Floor

- Temporary Exhibitions Gallery
- German Expression Gallery
- Ancient Egypt (Life and Death) Gallery
- World Arts Gallery

Access to the first floor is via a Visitor Lift or using the stairs in the Foyer. There are 28 steps to the first floor.

The first floor has wooden flooring, except in the World Arts Gallery which is carpeted.

Family Friendly Facilities

Leicester Museum & Art Gallery's main family friendly facilities are located behind the main café and comprises of the following facilities:

- 5 fully fitted mixed gender toilet rooms ○ of which one includes:
 - ✦ Baby changing unit
 - ✦ Wider in size for ambulant visitors
 - ✦ Handwash basin with lever taps
- Accessible Toilet room ○ of which includes:
 - ✦ Baby changing unit
 - ✦ Handwash basin with lever taps
 - ✦ Audible panic alarm chord (for assistance)
 - ✦ Radar Key Lock*
- Changing Places Facility ○ of which includes:
 - ✦ Height adjustable changing bed
 - ✦ Height adjustable hand wash basin with lever taps
 - ✦ Mechanical hoist
 - ✦ Audible panic alarm chord (for assistance)
 - ✦ Radar Key lock*

*Radar Keys are available and can be collected from the reception desk should you require one. The lock mechanism requires the user to close the door and turn the handle up to lock, to unlock the handle needs to be placed in the downward position.

All facilities include a mirror, handwash basin, hand dryer and appropriate sanitary waste units

Additional information

- Assistance dogs are welcome and drinking water can be provided upon request.
- All staff have received a range of awareness raising training (disability, autism and dementia awareness).
- Staff undertake regular Health and Safety training

Emergency Evacuation

- Evacuation procedures are in place and can be made available on request.
- Vertical evacuation from the first-floor galleries is conducted with the use of:
 - **Visitor Lift** which can be used during emergency evacuation for persons with mobility needs

- **Evacuation Chairs** located on all escape routes / final fire exits to enable the safe vertical evacuation (if the passenger lift is not in use) to the ground floor and first floor.
- **Personal Emergency Evacuation Plan** (PEEP) process is in operation at the museum – please ask to speak to museum staff so that we can better understand any specific evacuation requirements you may require.

Contact Information

Address: Leicester Museum and Art Gallery
53 New Walk,
New Walk, Leicester,
LE1 7EA
LE1 6TR (for vehicular access / deliveries via the museum car park)

Telephone: 0116 225 4900

Email: museums@leicester.gov.uk

Web: www.leicester.gov.uk/museums

Photographs of Leicester Museum & Art Gallery

Car Park



Main Entrance



Museum Arrival



Visitor Lift (Ground & First Floor)



Reception



Museum Cafe

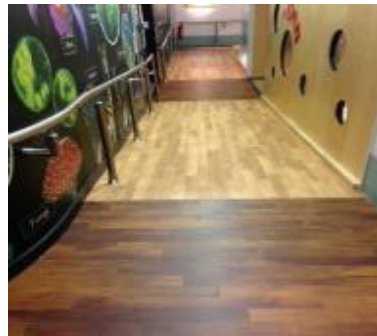


Visitor Facilities

Changing Places Facility



Corridor to Victorian Art Gallery

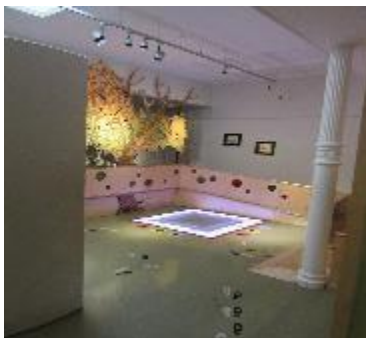


Meeting Room



Galleries

Dinosaur & Geology
Gallery



The Den Wild Space



Victorian Art Gallery



Temporary Exhibition Gallery



Arts & Craft Gallery



Picasso Gallery



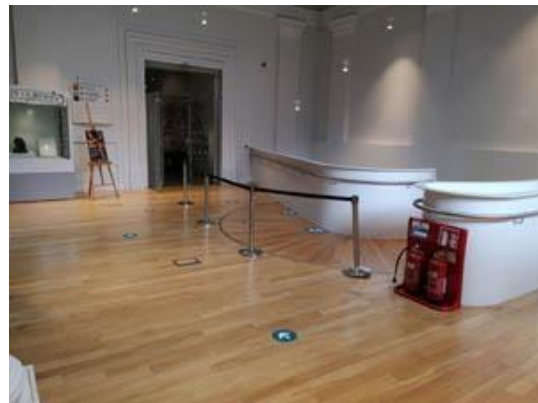
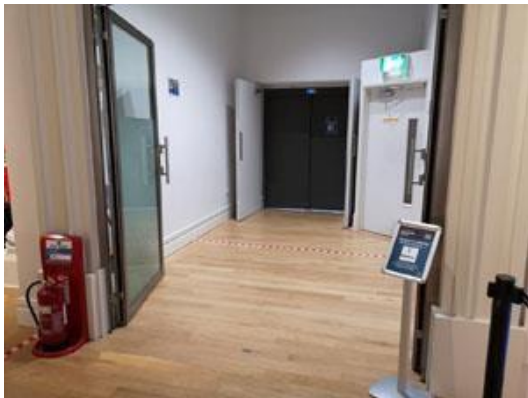
Temporary Exhibition Gallery



German
Expression
World Arts



First Floor Refuges



Leicester Museum & Art Gallery at Night



